

CODE OF CONDUCT SUMMARY

As a hearing service practitioner, I must:

1. Provide hearing services in a safe and ethical manner.
2. Provide hearing services in a respectful manner and not discriminate against anyone I interact with in a professional capacity.
3. Obtain consent prior to delivering a hearing service.
4. Promote my clients' right to participate in decisions that affect their hearing health.
5. Not misinform my clients as to my scope of practice, qualifications and competencies.
6. Not financially exploit clients.
7. Behave professionally and ethically when interacting in a professional capacity.
8. Only make claims in advertising about my hearing services that are supported by acceptable evidence.
9. Report concerns about the conduct of other health care workers.
10. Take appropriate action in response to adverse events.
11. Adopt standard precautions for infection control.
12. Take appropriate measures to avoid placing my clients at risk if diagnosed with an infectious medical condition.
13. Not provide hearing services if I am under the influence of alcohol or unlawful substances.
14. Not provide hearing services if I suffer from a physical or mental impairment that is likely to place my clients at risk of harm.
15. Not engage in sexual misconduct or other inappropriate intimate behaviour.
16. Comply with all relevant laws and regulations.
17. Adhere to appropriate documentation standards.
18. Be covered by appropriate indemnity insurance.
19. Take full responsibility for people under my supervision.
20. Display this summary of the Code of Conduct and inform my clients of how they can make a complaint.

If you believe that I have, or may have, failed to meet the above requirements regarding my conduct you should contact the Ethics Officer at ethicsofficer@hpccb.org.au or 0475 245 635.

The Ethics Officer can also assist you with understanding the Code of Conduct, understanding your options, and forwarding your complaint to relevant entities (if relevant).